

# Bemidji State University

## PSY 3337: Group Processes

### A. COURSE DESCRIPTION

Credits: 3

Lecture Hours/Week: \*.\*

Lab Hours/Week: \*.\*

OJT Hours/Week: \*.\*

Prerequisites: None

Corequisites: None

MnTC Goals: None

The examination and practical application of principles and dynamics underlying group behavior from a psychological perspective. Prerequisites: PSY 1100 and PSY 3401, or consent of instructor.

**B. COURSE EFFECTIVE DATES:** 08/25/1997 - Present

### C. OUTLINE OF MAJOR CONTENT AREAS

1. Collaboration & Team Work
2. Communication in Conflict
3. Communication in Groups
4. Defining Groups and Conflict
5. Effective Confrontation
6. Escalation of Conflict
7. Group Development
8. Group Diversity
9. Group Leadership
10. Group Productivity
11. Mediating Conflict
12. Negotiating Conflicts
13. Norms & Roles in Groups
14. Power
15. Research Methods/ Reading Research
16. Small Groups
17. Stages in Groups & in Conflict
18. Styles and Strategies
19. Types of Conflicts

#### **D. LEARNING OUTCOMES (General)**

1. learn conflict resolution strategies found to maximize quality and satisfaction with outcome in workplace conflicts.
2. understand the importance of communication in effective group work and conflict management.
3. practice conflict management by applying research and theory to in-class simulations.
4. review theory and research pertinent to group dynamics.
5. demonstrate the relevance of group dynamics theory and research to applied settings, e.g. counseling and the work environment especially in conflict situations.
6. learn the principles of group leadership.
7. have the opportunity to participate in small groups to practice conflict management assuming different roles, leadership styles, decision-making strategies, and other group process skills appropriate to the setting.

#### **E. Minnesota Transfer Curriculum Goal Area(s) and Competencies**

None

#### **F. LEARNER OUTCOMES ASSESSMENT**

As noted on course syllabus

#### **G. SPECIAL INFORMATION**

None noted