

# Bemidji State University

## IT 4880: Total Quality Management

### A. COURSE DESCRIPTION

Credits: 3

Lecture Hours/Week: \*.\*

Lab Hours/Week: \*.\*

OJT Hours/Week: \*.\*

Prerequisites: None

Corequisites: None

MnTC Goals: None

An overview of the current quality control management techniques including process capability, action research and the international standards organization (ISO 9000). Prerequisite: IT 4878 or consent of instructor.

**B. COURSE EFFECTIVE DATES:** 04/28/1998 - 08/24/2014

### C. OUTLINE OF MAJOR CONTENT AREAS

None

### D. LEARNING OUTCOMES (General)

None

### E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

None

### F. LEARNER OUTCOMES ASSESSMENT

As noted on course syllabus

### G. SPECIAL INFORMATION

None noted