

Bemidji State University

IT 4880: Total Quality Management

A. COURSE DESCRIPTION

Credits: 3

Lecture Hours/Week: *.*

Lab Hours/Week: *.*

OJT Hours/Week: *.*

Prerequisites: None

Corequisites: None

MnTC Goals: None

An overview of the current quality control management techniques including process capability, action research and the international standards organization (ISO 9000). Prerequisite: IT 4878 or consent of instructor.

B. COURSE EFFECTIVE DATES: 04/28/1998 - 08/24/2014

C. OUTLINE OF MAJOR CONTENT AREAS

None

D. LEARNING OUTCOMES (General)

None

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

None

F. LEARNER OUTCOMES ASSESSMENT

As noted on course syllabus

G. SPECIAL INFORMATION

None noted