

Dakota County Technical College

SMGT 1050: Resolving Conflict

A. COURSE DESCRIPTION

Credits: 1

Lecture Hours/Week: 1

Lab Hours/Week: *.*

OJT Hours/Week: *.*

Prerequisites: None

Corequisites: None

MnTC Goals: None

Learn to resolve conflict and negotiate collaborative solutions in workplace settings. Master conflict resolution and negotiation strategies essential for supervisors and others in leadership positions. Select and apply conflict resolution and negotiation strategies that are appropriate for a given situation. Learn to effectively confront conflict in its early stages and to negotiate solutions beneficial to all persons involved.

Prerequisites: None

B. COURSE EFFECTIVE DATES: 04/07/1998 - Present

C. OUTLINE OF MAJOR CONTENT AREAS

None

D. LEARNING OUTCOMES (General)

None

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

None

F. LEARNER OUTCOMES ASSESSMENT

As noted on course syllabus

G. SPECIAL INFORMATION

None noted