

Dakota County Technical College

SMGT 1750: Process Improvement

A. COURSE DESCRIPTION

Credits: 1

Lecture Hours/Week: 1

Lab Hours/Week: *.*

OJT Hours/Week: *.*

Prerequisites: None

Corequisites: None

MnTC Goals: None

Achieve excellence and improve business performance by continuously improving the processes you use to produce the products and services that meet your customer's demands. Learn the seven proven steps that lead to happier customers, happier employees, and greater revenue and bigger profits.

B. COURSE EFFECTIVE DATES: 01/04/2001 - Present

C. OUTLINE OF MAJOR CONTENT AREAS

None

D. LEARNING OUTCOMES (General)

None

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

None

F. LEARNER OUTCOMES ASSESSMENT

As noted on course syllabus

G. SPECIAL INFORMATION

None noted