

# Dakota County Technical College

## SMGT 1422: Supervision for Individuals with Limited English Proficiency

### A. COURSE DESCRIPTION

Credits: 3

Lecture Hours/Week: 3

Lab Hours/Week: \*.\*

OJT Hours/Week: \*.\*

Prerequisites: None

Corequisites: None

MnTC Goals: None

Designed for those who speak English as their second language, this course is designed to help transition to supervision and management successfully. Learn cultural differences and how they affect motivation, communication, assertiveness and conflict resolution. Prerequisites: None.

**B. COURSE EFFECTIVE DATES:** 01/10/2005 - Present

### C. OUTLINE OF MAJOR CONTENT AREAS

### D. LEARNING OUTCOMES (General)

1. adapt management practices
2. create a personal development plan
3. design conflict resolution strategies
4. examine high and low context cultures
5. explore cultural differences
6. identify communication characteristics

### E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

None

### F. LEARNER OUTCOMES ASSESSMENT

As noted on course syllabus

### G. SPECIAL INFORMATION

None noted