

Dakota County Technical College

SMGT 1666: Lodging Operations and Coordination

A. COURSE DESCRIPTION

Credits: 2

Lecture Hours/Week: 2

Lab Hours/Week: *.*

OJT Hours/Week: *.*

Prerequisites: None

Corequisites: None

MnTC Goals: None

A lodging operation is comprised of many departments that must work together with precision to fulfill guest expectations. Course curriculum addresses the complete range of lodging operational considerations from the front lobby guest experience to the shipping and receiving dock.

B. COURSE EFFECTIVE DATES: 09/30/2010 - 06/30/2017

C. OUTLINE OF MAJOR CONTENT AREAS

D. LEARNING OUTCOMES (General)

1. distinguish full-service vs. limited service properties
2. examine lodging operational segments
3. examine service and hotel management
4. identify department functions and responsibilities
5. identify the integration of operational segments required for success

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

None

F. LEARNER OUTCOMES ASSESSMENT

As noted on course syllabus

G. SPECIAL INFORMATION

None noted